Scotiabank.

THE BANK OF NOVA SCOTIA GUYANA MEDIA RELEASE May 23, 2024

Introducing the Scotia Caribbean App!

The Scotia Caribbean App is here! Clients in Guyana can say goodbye to the older platform as they now have a redesigned and enhanced way to bank 24/7 from their mobile phones. The Scotia Caribbean App is available for iOS and Android and can be downloaded from the Apple App Store and Google Play.

The Scotia Caribbean App boasts of enhanced security and accessibility features that no other bank in the local market offers - biometric sign in, through fingerprint and face recognition. Clients can perform a range of banking activities, including:

- Pay bills.
- Transfer funds to other Scotiabank clients as well as to other banks.
- View and download statements.
- Update personal info.
- Make loan payments.
- Customise Scotiabank Alerts.

Step-by-step guides available <u>here</u> on our website, helping clients to sign up and use the Scotia Caribbean App with confidence and ease.

Nafeeza Gaffoor, Country Manager, Scotiabank Guyana commented "We're always listening and working to improve your Digital Banking experience. This updated mobile App here in Guyana is part of our commitment to offering clients secure, fast and more convenient solutions, through innovative use of technology."

With Scotiabank Alerts, clients can stay on top of their money with notifications sent via the Scotia Caribbean App/email for transactions, security and credit card controls. There are 21 Scotiabank Alerts that can be customised for online and mobile transactions. No other bank locally offers such a comprehensive offering of alerts.

The introduction of the Scotia Caribbean App follows recent upgrades made to the Bank's online banking platform - Scotia OnLine, which now offers clients enhanced security through the use of One Time Passwords (OTP). An OTP is a second layer of security, which is used to protect your account. Furthermore, new bill payees have been added, providing clients with the ability to pay all their essential bills anytime, anywhere. The most recent addition is Mobile Money Guyana. Other bill payees include GPL, GWI, GTT, E-Networks, Digicel, Nexlink, Courts and many more!

The Bank is also incorporating digital advancements into its ATM functionalities, with upgrades coming soon, along with an expanded ATM footprint.

Visit www.gy.scotiabank.com for more details on Scotiabank's digital banking options.

About Scotiabank

Scotiabank's vision is to be our clients' most trusted financial partner, to deliver sustainable, profitable growth and maximize total shareholder return. Guided by our purpose: "for every future," we help our clients, their families and their communities achieve success through a broad range of advice, products and services, including personal and commercial banking, wealth management and private banking, corporate and investment banking, and capital markets. With assets of approximately \$1.4 trillion (as at January 31, 2024), Scotiabank trades on the Toronto Stock Exchange (TSX: BNS) and New York Stock Exchange (NYSE: BNS). For more information, please visit http://www.scotiabank.com and follow us on X @Scotiabank.