



## SCOTIABANK GUYANA INC.

### MEDIA RELEASE

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#### Scotiabank named as Guyana's Bank of the Year 2025.

- **Second consecutive win highlights the Bank's commitment to digital innovation and client-first solutions.**

Scotiabank Guyana has been awarded the prestigious title of Bank of the Year 2025 by The Banker magazine, a Financial Times publication recognized globally as the benchmark for banking excellence. This accolade celebrates institutions that demonstrate strong financial performance, invest in technology, and deliver exceptional service while supporting their communities.



Earlier this year, Scotiabank Guyana also received Best Bank 2025 from Global Finance, reinforcing its leadership in the financial sector.

Nafeeza Gaffoor, Country Manager, Scotiabank Guyana, shared her excitement about the achievement. "This recognition is a testament to our relentless focus on making banking easier, faster, and more secure for our clients. We are committed to putting clients first, leading with advice and delivering innovative, secure, and convenient banking solutions. Over the past year, we have accelerated our digital transformation through the continued introduction of innovative tools and services that empower clients to manage their finances conveniently and confidently. I am deeply grateful to our clients for their trust and to our employees for their passion and commitment to delivering a truly client-centric experience."

#### Key Innovations Driving This Recognition:

- **Redesigned Mobile Banking:** A fully enhanced way for clients to bank 24/7 from their mobile phones via the Scotia Caribbean App, offering a secure and intuitive experience.
- **Upgraded Online Banking:** The Scotia OnLine Banking platform now includes one-time password protection and expanded bill payment options for greater convenience.
- **Launched Online Account Opening:** digital onboarding process via the Scotia Caribbean App and Scotia OnLine Banking enabling clients to open accounts seamlessly anytime, anywhere.
- **Expanded ATM Network:** A broader and more accessible ATM footprint to improve client access to cash and banking services.
- **Innovative Merchant Solutions:** Introduction of secure and advanced payment options, including a proprietary application that integrates unmanned kiosks for effortless, secure transactions.

Scotiabank also earned Bank of the Year 2025 titles in Bahamas, Barbados, Jamaica, Trinidad & Tobago, and Turks & Caicos, reinforcing its position as a leading financial institution across the region. Learn more about the awards [here](#).

#### About Scotiabank

Scotiabank's vision is to be our clients' most trusted financial partner and deliver sustainable, profitable growth. Guided by our purpose: "for every future," we help our clients, their families and their communities achieve success through a broad range of advice, products, and services, including personal and commercial banking, wealth management and private banking, corporate and investment banking, and capital markets. With assets of approximately \$1.5 trillion (as at October 31, 2025), Scotiabank is one of the largest banks in North America by assets, and trades on the Toronto Stock Exchange (TSX: BNS) and New York Stock Exchange (NYSE: BNS). For more information, please visit <http://www.scotiabank.com> and follow us on X @Scotiabank.

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